

Paradis du Vélo

Booking Terms & Conditions

1. Scope of Service

Paradis du Vélo ("the Property") operates as a declared chambre d'hôtes under French law. The Property provides boutique accommodation with meals and facilities for cyclists, with a maximum of five (5) guest rooms and fifteen (15) guests, in compliance with statutory limits for chambres d'hôtes.

The Property does not provide professional guiding, coaching, or instruction in cycling or any other sport. Guests may, at their own discretion, accompany the host on personal rides. Such rides are informal, non-commercial, and undertaken solely at the guest's own risk. They do not constitute guiding, leadership, or tuition, and participation does not create any duty of care on the part of the host. All cycling activities are self-directed.

Guests understand that any ride undertaken with the host is classed strictly as a private, social outing and not a paid or organised sporting activity within the meaning of French sports regulation Articles L212-1 and R212-1.

2. Booking & Payment

Full payment is to be made via the website or, alternatively, guests may request to pay via bank transfer by email.

Bookings are non-transferable without prior written agreement from the Property.

A booking is confirmed only once payment has been received.

3. Cancellations

Cancellations received 60 days or more before arrival: a full refund will be issued, minus an administration fee of €45.00.

Cancellations received between 60 and 30 days before arrival: 50% of the booking cost will be retained, plus an administration fee of €45.00.

Cancellations received less than 30 days before arrival: no refund will be given.

No-shows or early departures: no refund will be given.

All refunds will be issued to the same payment method used at booking unless otherwise agreed. Guests are strongly advised to hold comprehensive travel insurance covering cancellation, medical costs, accident, repatriation, and personal belongings. Guests must seek reimbursement from their insurer for any non-refundable amounts.

4. Insurance & Liability

All guests must hold valid insurance covering road cycling, accident, personal liability, medical treatment, and repatriation. Proof of such insurance must be provided before arrival. Bookings are conditional upon this requirement. Guests who fail to provide proof may have their booking cancelled without refund.

Guests participate in cycling activities entirely at their own risk. The Property accepts no liability for accident, injury, loss, or damage arising from cycling activities, whether on or off the premises. Each guest is responsible for ensuring their bicycle is roadworthy, safe, and properly maintained. The Property's insurance does not cover guests' personal cycling activities, equipment, or accidents, whether on public roads, private routes, or trails.

The Property maintains appropriate professional liability insurance (Responsabilité Civile Professionnelle) for accommodation and hospitality services. This insurance does not extend to cycling activities outside the premises or to services supplied by third parties.

5. Third-Party Services

Transfers, guiding, or coaching services may be introduced or recommended by the Property but are delivered only by licensed and insured third-party providers. Guests contract directly with such providers, and the provider's own terms and conditions will apply.

The Property does not act as an intermediary or agent for any third-party provider and bears no responsibility for their performance.

The Property does not sell, package, or resell guiding or transport services and assumes no liability for the performance, safety, or outcome of such services.

6. Accommodation Rules

Check-in is available from 10:00; check-out must be completed by 12:00. Alternative times may be agreed in writing.

Guests must respect the Property, its staff, other guests, and the local community. Guests must comply with local French community regulations, including quiet hours typically observed between 22:00 and 07:00.

Guests must use facilities and equipment responsibly and safely.

Any damage caused by negligence, misuse, or breach of these terms will be charged in full to the guest responsible.

Smoking is strictly prohibited inside the Property. Smoking is permitted only in designated outdoor areas.

7. Animals on the Property

Domestic dogs live on the premises. They are friendly, well-behaved, and kept out of guest bedrooms; however, they may be present in shared areas of the Property.

Guests with allergies, phobias, or other concerns regarding animals must inform the Property prior to booking. No refunds will be issued on the basis of undisclosed allergies, sensitivities, or phobias.

The Property accepts no liability for allergic reactions or discomfort arising from the presence of animals on-site.

No pets belonging to guests are permitted unless expressly agreed in writing in advance.

8. Force Majeure

The Property accepts no liability for any failure to perform its obligations where such failure is due to circumstances beyond its reasonable control. Such circumstances include, but are not limited to: severe weather, natural disasters, fire, flood, epidemic or pandemic, strikes, industrial disputes, interruption of utilities, government restrictions, acts of public authority, or any other event that renders performance impracticable.

9. Governing Law & Language

These terms and conditions are governed exclusively by French law. Any dispute arising from or in connection with the stay shall be submitted to the competent courts in the jurisdiction where the Property is located.

These terms are provided in both English and French. In the event of any conflict or ambiguity, the French-language version shall prevail.